

# PICK & PACK VOLUNTEER

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**Our Pick and Pack team are based in one of our lively baby banks. Together we sort, check, and prepare pre-loved items for children. Volunteers create high-quality bundles of toys, clothes, and equipment to gift to families.**

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## **What do I need for this role?**

- Attention to detail
- Able to carry out manual tasks (or chat with us about reasonable adjustments)
- A smile and a pair of comfy shoes

## **What's in it for me?**

- Meet new friends and like-minded people
- Experience within a high-profile London-based charity
- Travel expenses available
- Induction and regular training
- Written references on request
- Unique insight into baby banks and child poverty in the UK

## **What will I be doing?**

Each site runs a little differently – some focus on sorting donations, while others support families directly. Your tasks may vary depending on where you're based but the key activities include:

- Get to know each child using details we provide to select items they'll love
- Create beautiful packages of clothes, toys and books with love and care
- Check donated pre-loved items, so that they are all of gift quality
- Organise checked items by category
- Make smaller gift packs e.g., underwear, socks, bibs and linen
- Safety check and clean buggies and cots, when needed
- Greet and thank people arriving with donations of pre-loved items
- Help loading and unloading gifts and stock for delivery
- Act in a non-judgmental, inclusive and loving way
- Light cleaning to get items to gift quality



**"You can't imagine the happiness I saw on my little girl's face when she opened box. She found beautiful outfits, books and toys. I'm forever grateful to people who put it together"**

Parent we supported