

# LITTLE VILLAGE HUB ACCESSIBILITY

## Guidance for staff, volunteers and visitors

Little Village aims to welcome all people, regardless of their accessibility needs. Wherever possible, we want to make our hubs comfortable and practical places to work and visit. The following is provided as guidance, so that you know what to expect. However, please reach out to us if there is something that would make your visit easier and we will try and work with you to find a solution.

Site	Level access	Disabled WC	General movement	Parking
<b>BRENT</b>	Yes	Fully accessible	One of our smaller sites, so advanced notice preferred, so that we can clear some space.	No on site parking, but there is a car park nearby on Elm Road.
<b>CAMDEN</b>	Yes Platform lift to upper floor	No	Can be accommodated on both floors.	Drop off bays and metered parking on Drummond Street, just off Hampstead Road.
<b>TOOTING</b>	Yes	No disabled WC Wide cubical	The shop floor is a bit tight, but if we know in advance, we can make room to ensure you feel comfortable.	Free 1 hour parking bay on Tooting Grove, directly outside our donations drop off point. Metered parking on the street.
<b>ROEHAMPTON</b>	Yes Lift to upper floor Platform lift to lower hall	Fully accessible	Plenty of room in the main hall. The store room upstairs may be unsuitable for those with reduced mobility/visual impairment.	Temporary parking available for dropping donations. Free off street parking available.
<b>SOUTHWARK</b>	Yes	No	Our smallest site is usually full of stock and so this is probably not the best site for you to fully appreciate the Little Village experience.	No parking restrictions on Stuart Road.
<b>WANDSWORTH WAREHOUSE</b>	Yes	No	Space is ample.	You can pull up to our forecourt to unload donations. There is also on street metered parking.



Whilst some hubs have particularly restricted room, with a little notice, we would try to ensure that there is suitable space for your visit. Please note, that for visitors with a visual impairment, we may provide a buddy system, so that you can be supported to safely navigate our spaces. Where appropriate and necessary we may individually risk assess your visit to ensure we have in place suitable arrangements in the event of an emergency.